

PHILCO RADIO & TELEVISION CORPORATION

A DIVISION OF

PHILCO CORPORATION

SERVICE DIVISION
"A" ST. & ALLEGHENY AVE.

PHILADELPHIA - 34
PENNSYLVANIA

October, 1945

TO RADIO MEMBERS AND AUTO RADIO MEMBERS OF PHILCO SERVICE:

SUBJECT: Philco Warranty Policy

Philco's Warranty Policy in the past has been most fair--fair to the product user, the dealer and service man, as well as the factory. In the future, the application of the warranty policy will be even more helpful to the Philco product user and the service man than ever before. Red tape has been discarded. The Warranty Service Section of the Service Division is organized to handle replacement problems without delay. Adherence to the following policy and procedure will assure you the advantages of these new plans for speedier operation of the Philco Warranty Policy.

Philco Radios:

Philco Radios, Radio-Phonographs, Cabinets, and Speakers are warranted to be free from defects in material and workmanship for a period of ninety (90) days after date of sale to the original consumer. Philco will replace parts which prove to be defective within the ninety (90) day period and which are properly reported to Philco. Replacements of such parts are made through the Philco Distributor. A warranty tag is to be filled out on each part giving the necessary warranty information, after which the Philco Distributor will replace these parts without charge.

Philco Tubes:

Philco Tubes are warranted against defects in material and workmanship for a period of ninety (90) days after date of sale to the original consumer. Philco will replace tubes which prove defective in material and workmanship within the ninety (90) day period. Replacement of tubes within the warranty is made by the Philco Distributor when presented with the warranty information. In lieu of warranty information, adjustments will be made on a basis of the code date appearing on the tubes which takes into consideration the date of manufacture, transit and stocking time in dealer and distributor hands.

Philco Dry Batteries:

Philco Dry Batteries are warranted to be free from defects in material and workmanship. Adjustments on batteries are made on those which are reported as defective within ninety (90) days after installation. Philco reserves the right to make pro rata adjustments based on the length of time the battery is in service. Such adjustments are made by the Philco Distributor serving you.

Philco Parts and Accessories:

The standard warranty on Philco Radios also applies to Philco parts which are sold for replacement purposes and Philco Accessories such as test equipment, Philcophones, etc. Again, in each case of replacements made, the Philco Distributor serving you will make the no charge replacement within the warranty.

Yours very truly,

PHILCO RADIO & TELEVISION CORP.

L. D. Whitten

MANAGER - WARRANTY SERVICE DEPARTMENT

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